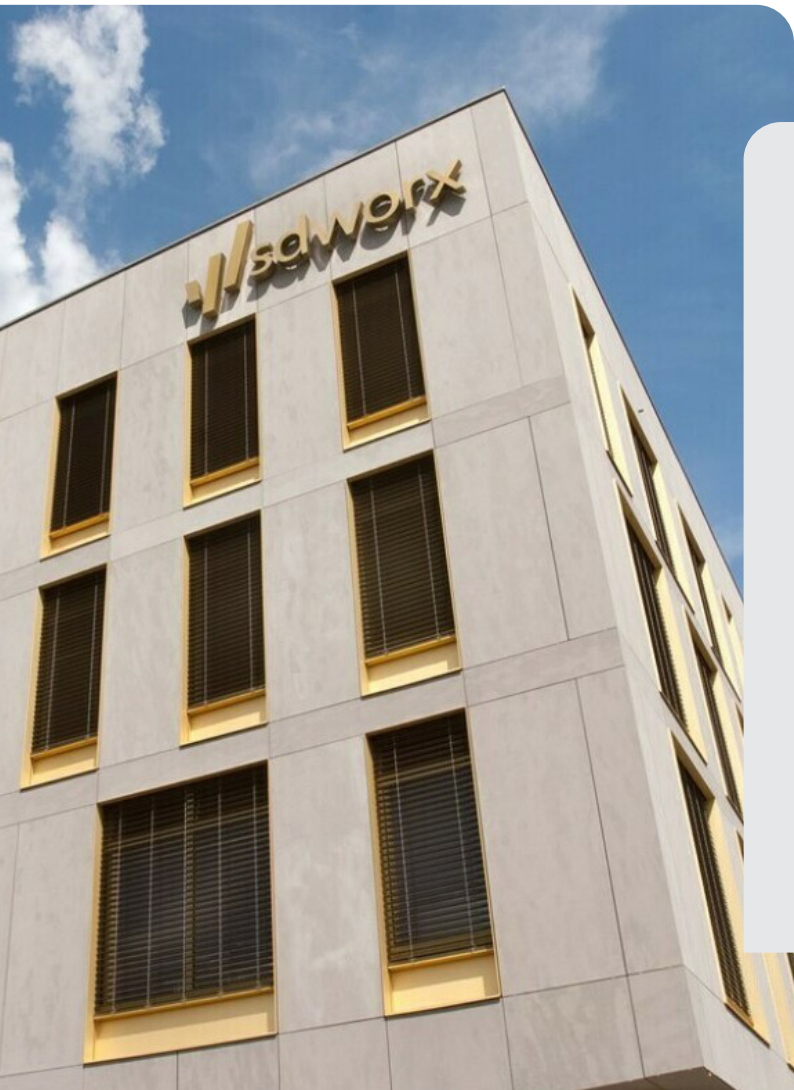




CUSTOMER CASE

SDWorx processes CLAs 40% more efficiently with AE's SmartOCR Solution

SD Worx, Belgium's leading payroll service provider, faced a significant challenge in their legal knowledge centre. Processing and analyzing thousands of Collective Labor Agreements (CLAs) within tight timelines posed a daunting task due to the diverse formats and complexities of these documents. To address this challenge, SD Worx asked AE to develop a tailor-made solution.



In short...



Challenge

Accurately processing 3.000 CLAs within a two-day deadline.



Solution

SmartOCR, an innovative tool powered by AI technology that enables swift and accurate extraction of relevant information from CLAs.



Results

SD Worx realised a 40% efficiency gain in processing CLAs.



Challenge

Processing 3,000 CLAs while maintaining accuracy and meeting stringent delivery deadlines was a demanding task for SD Worx's legal knowledge centre. The need for efficient information extraction and analysis to share CLAs with customers within two days of receipt was critical. SD Worx sought a solution that could streamline CLA processing, improve productivity, and ensure timely delivery without compromising accuracy.



Solution

We collaborated closely with SD Worx to understand their workflow, timing requirements, and customer expectations. Leveraging our expertise in document hyperautomation, we developed SmartOCR, an innovative tool powered by AI technology. SmartOCR was designed to recognize text, language, and document structure in any PDF format, enabling swift and accurate extraction of relevant information from CLAs.



Results

The implementation of SmartOCR revolutionized CLA processing at SD Worx. The tool significantly boosted productivity, with the legal knowledge centre experiencing a remarkable 40% increase in efficiency. SmartOCR's intuitive interface and AI-powered capabilities enabled SD Worx to process CLAs faster than ever before, ensuring timely delivery to customers. Moreover, the built-in machine learning capabilities continue to enhance performance over time, providing SD Worx with a future-proof solution.

How AE made the difference

AE's integrated think-build-run approach, combining technology, software engineering, AI expertise and user experience design, played a crucial role in the success of SmartOCR. The continuous collaboration between AE's experts and SD Worx's team ensures ongoing support and the ability to implement enhancements based on evolving needs. This makes SmartOCR a truly future-proof solution, that stands as an example for the power of innovative document automation technology in streamlining complex processes and driving significant productivity gains.



DON'T TAKE OUR WORD FOR IT

"With each adjustment, I could already see how this tool would enhance my team's performance."

Dieter Declerck, Team Leader at SDWorx

Jan Moons

✉ jan.moons@ae.be

☎ (+32) 485 69 78 35

**Talk
to our
expert**

